

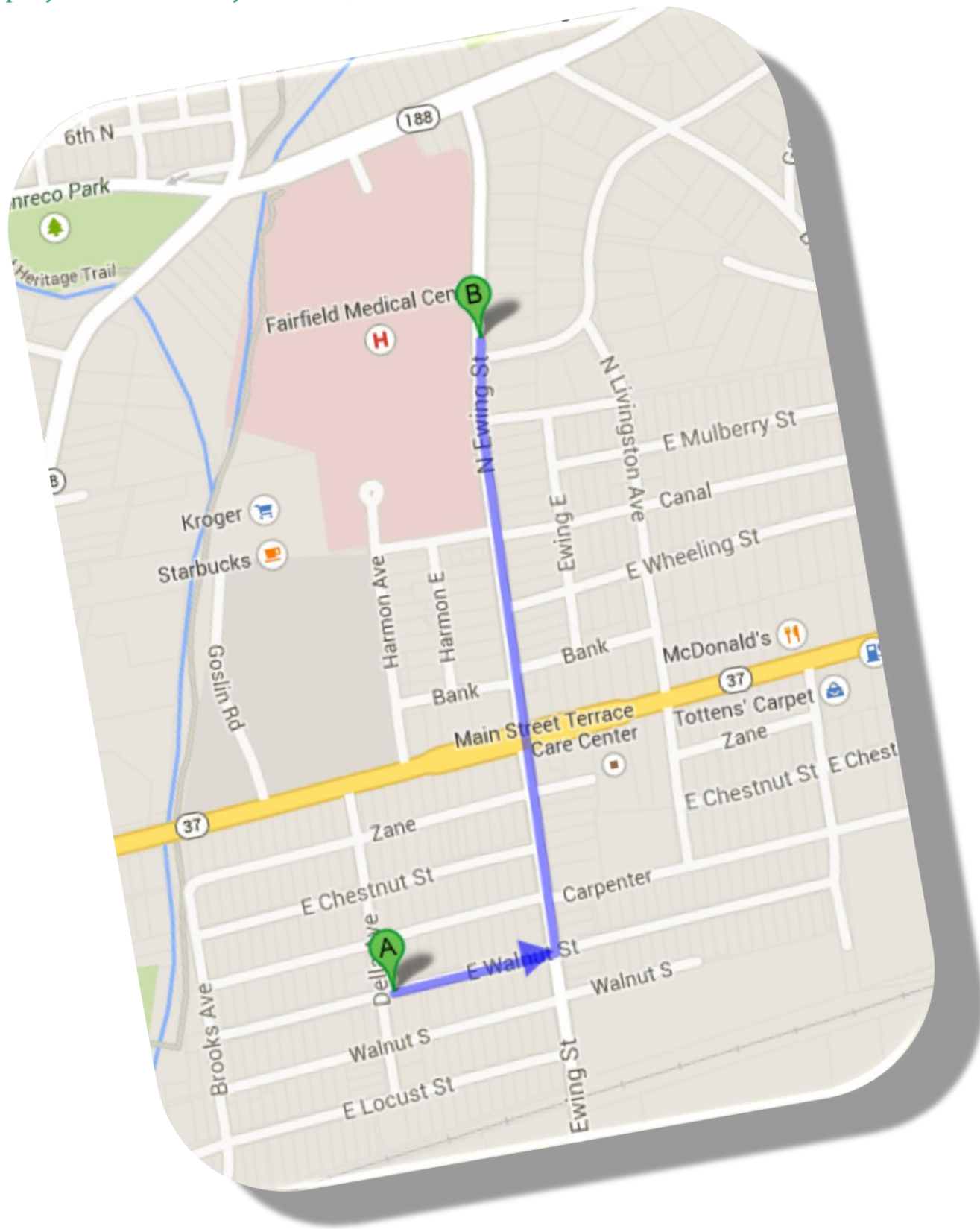


Fairfield Medical Center

People you know. Care you trust.

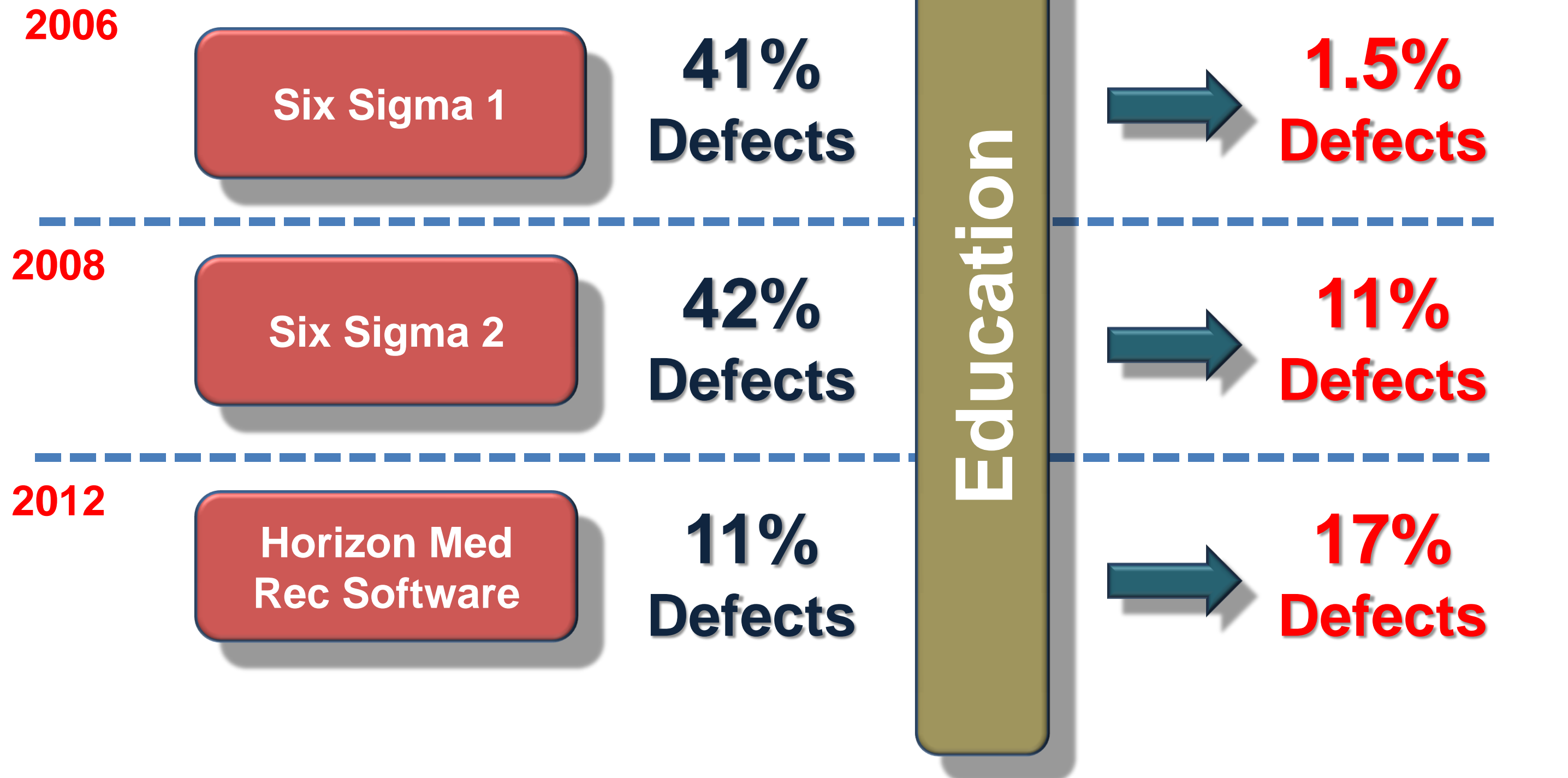
Destination: Medication Safety (Avoiding Med Wrecks)

Mary Paige, RN BSN
Hannah Lough, RN BSN
Ryan Hoisington, PharmD



Accurate Med List
Safe Navigation
Efficient Process

The Goal



What We've Tried

Pharmacists

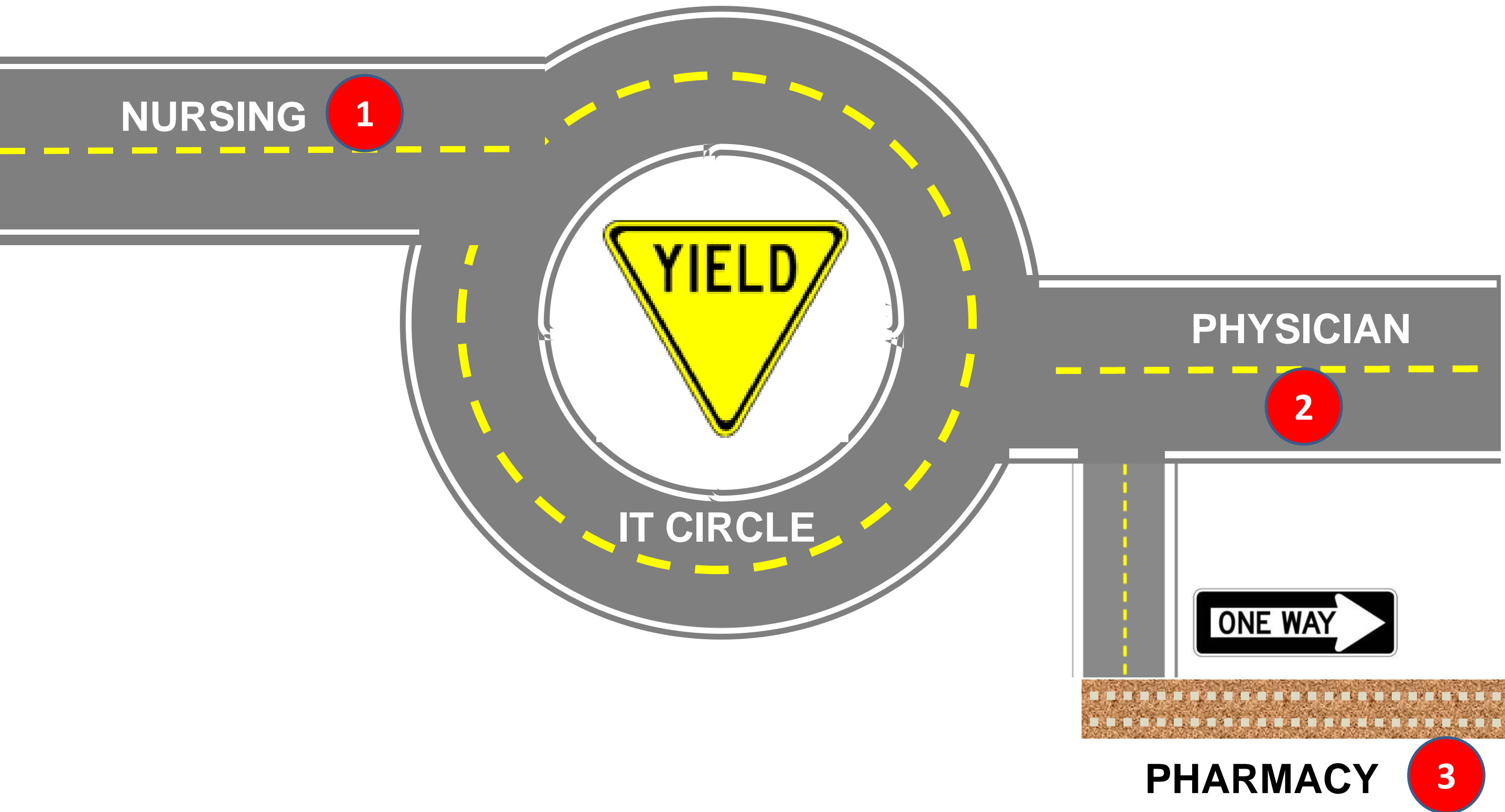
Expert Nursing

Physician Champion

IT Process Experts

Expert Navigators

The First Problem: Experts



The Second Problem: Route



Timeliness
Patient Experience
Physician Process

The Third Problem: Efficiency

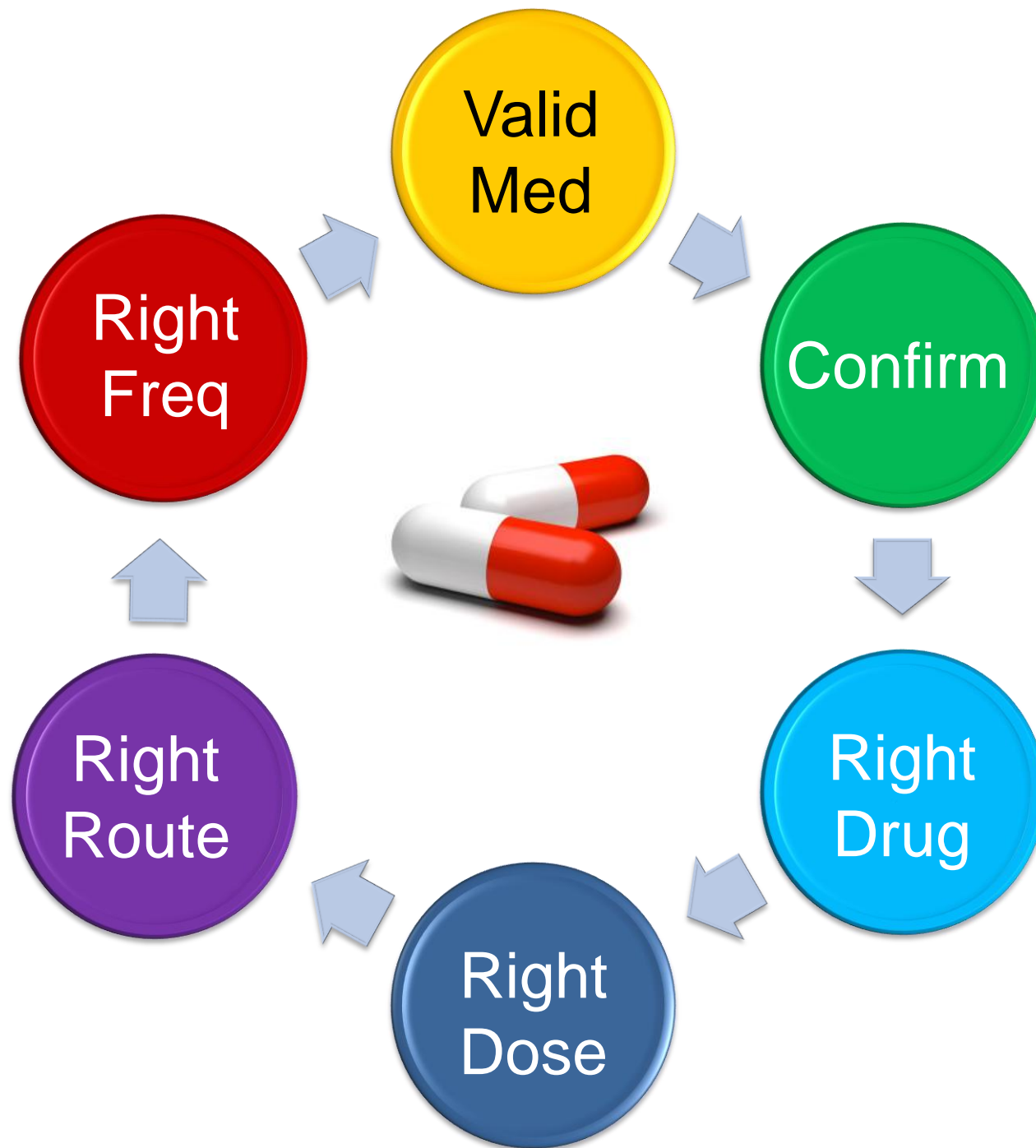
Med Wrecks!



The Outcome



The Ramifications



~15,000 Patients
~10 Meds/Patient
6 Opportunities/Med

11% Defect Rate

100,000
Defects/Year

The Baseline Data



Chronic Diseases Consultants Pharmacy Benefits Hospitalists

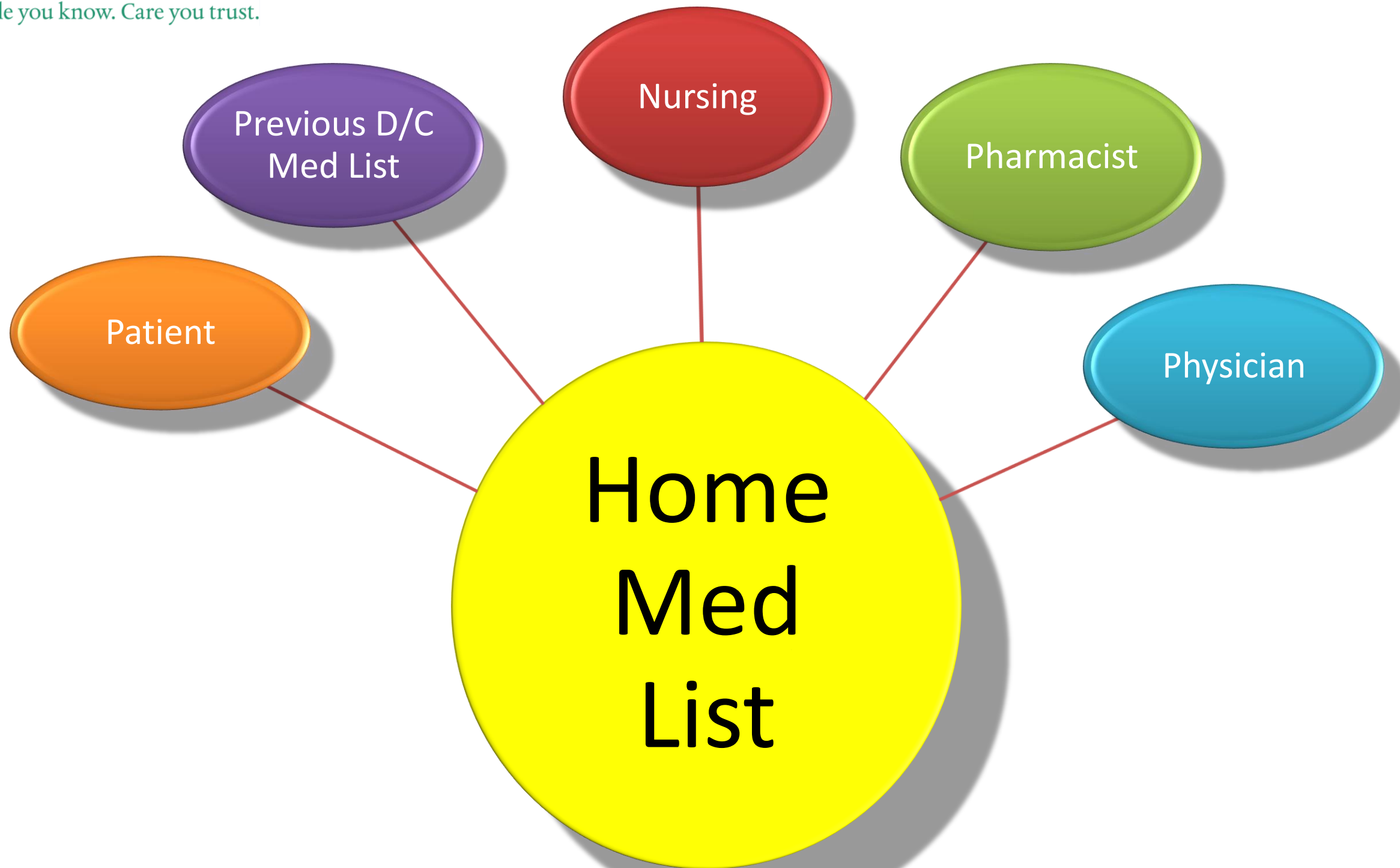
Complexity



ROAD WORK AHEAD

**CMIO
Pharmacy
Admission RNs
Physicians**

The Road Crew



Experts Needed

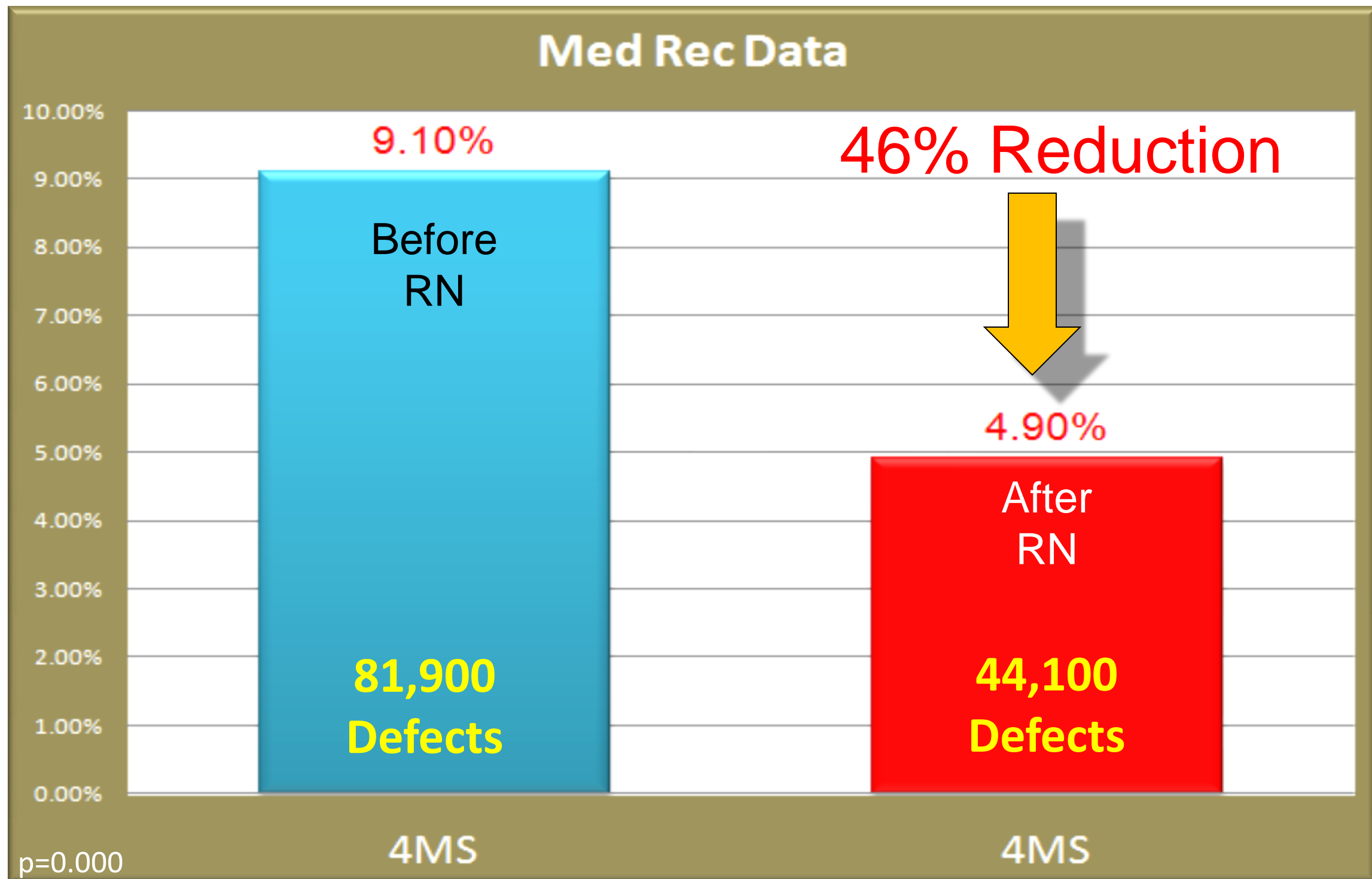
Source of Truth



Staff RNs

Admission Process Inconsistent Interviewing Distractions

Pilot 1 Experts

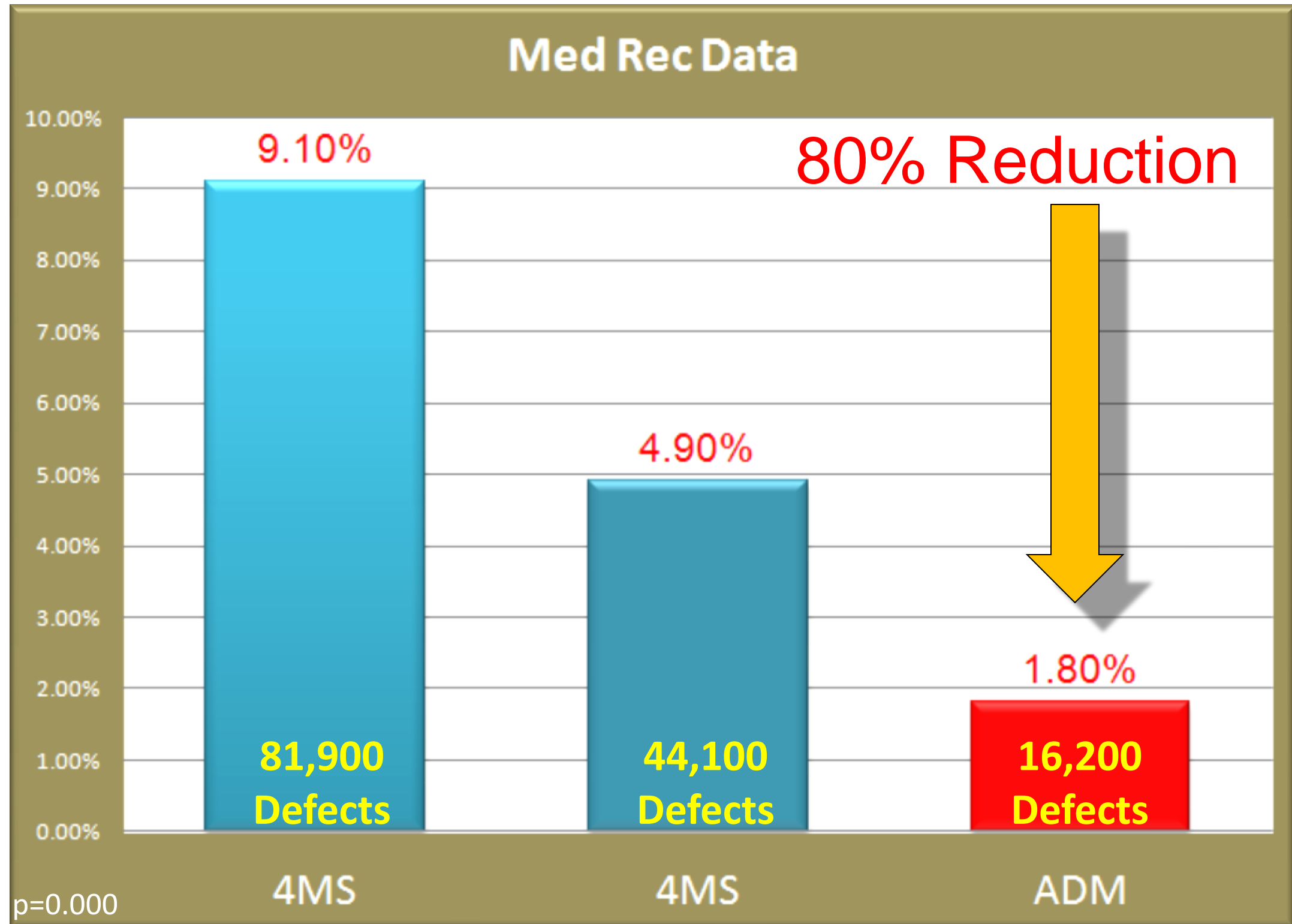




Admission RNs

Experience
Interviewing Skills
No Distractions

Pilot 2 Experts





Additional Changes

Adm RN Training

Pharmacists

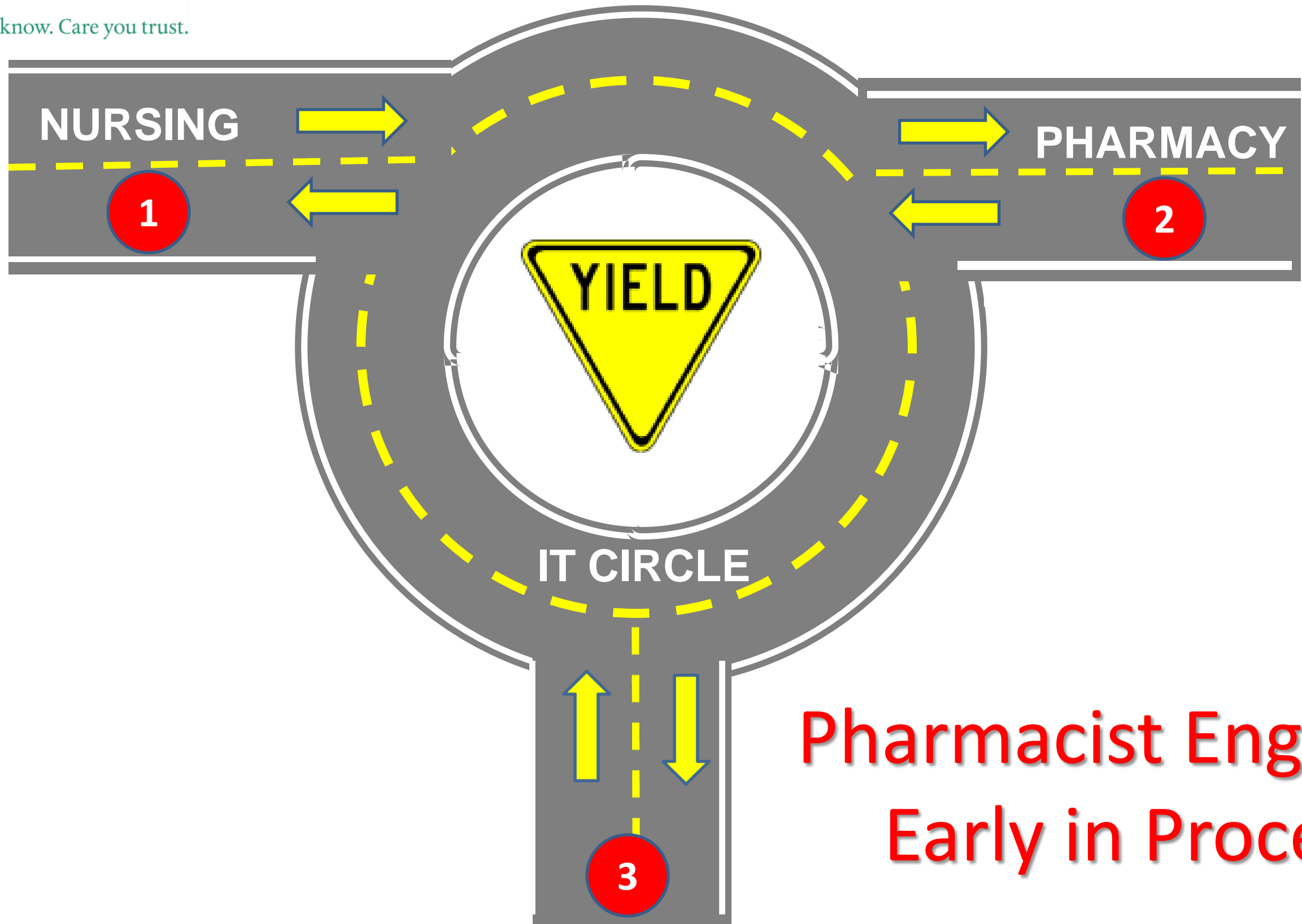
Change Route



RN Training

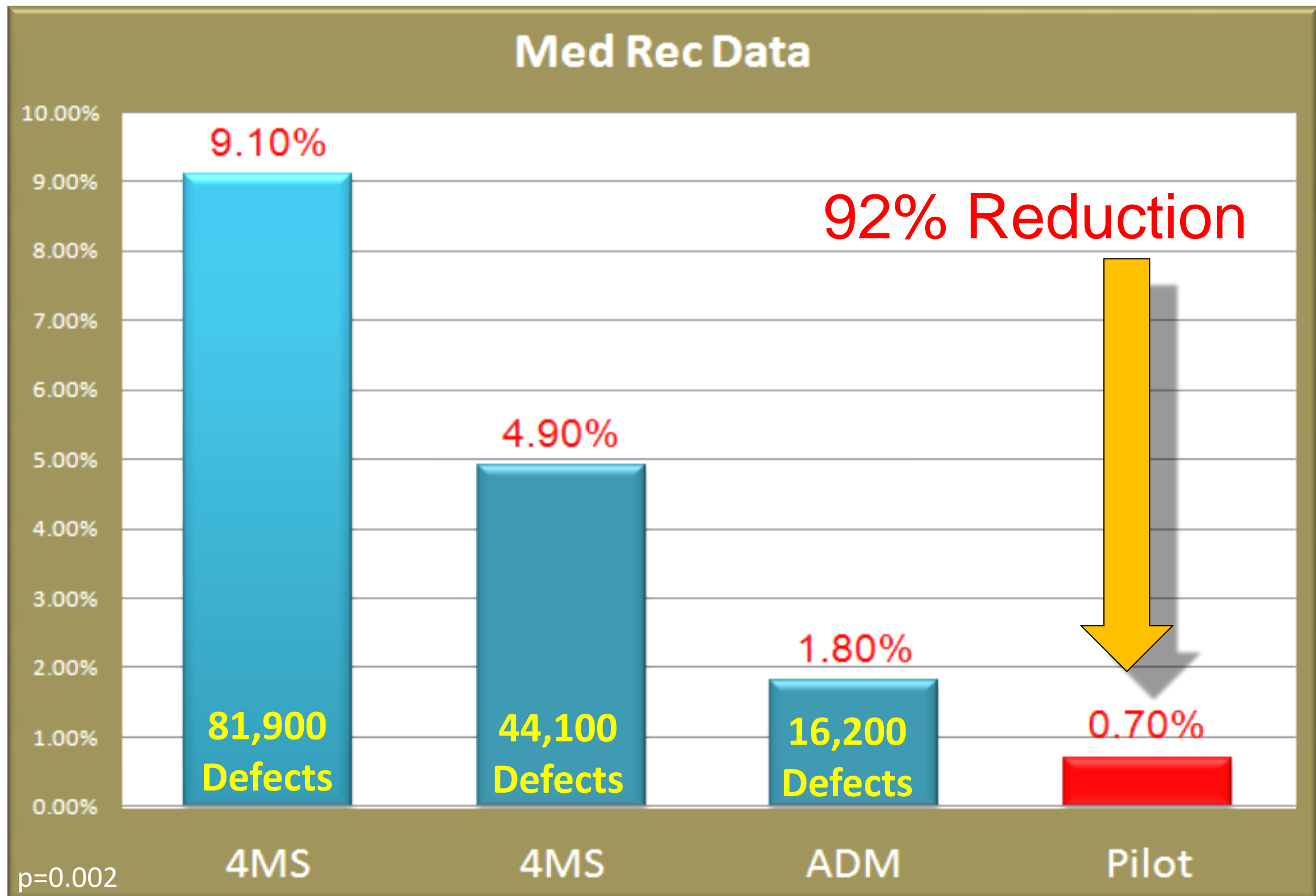
Interview Skills
Simulation Lab
Mentoring
Best Practice

Driver Training

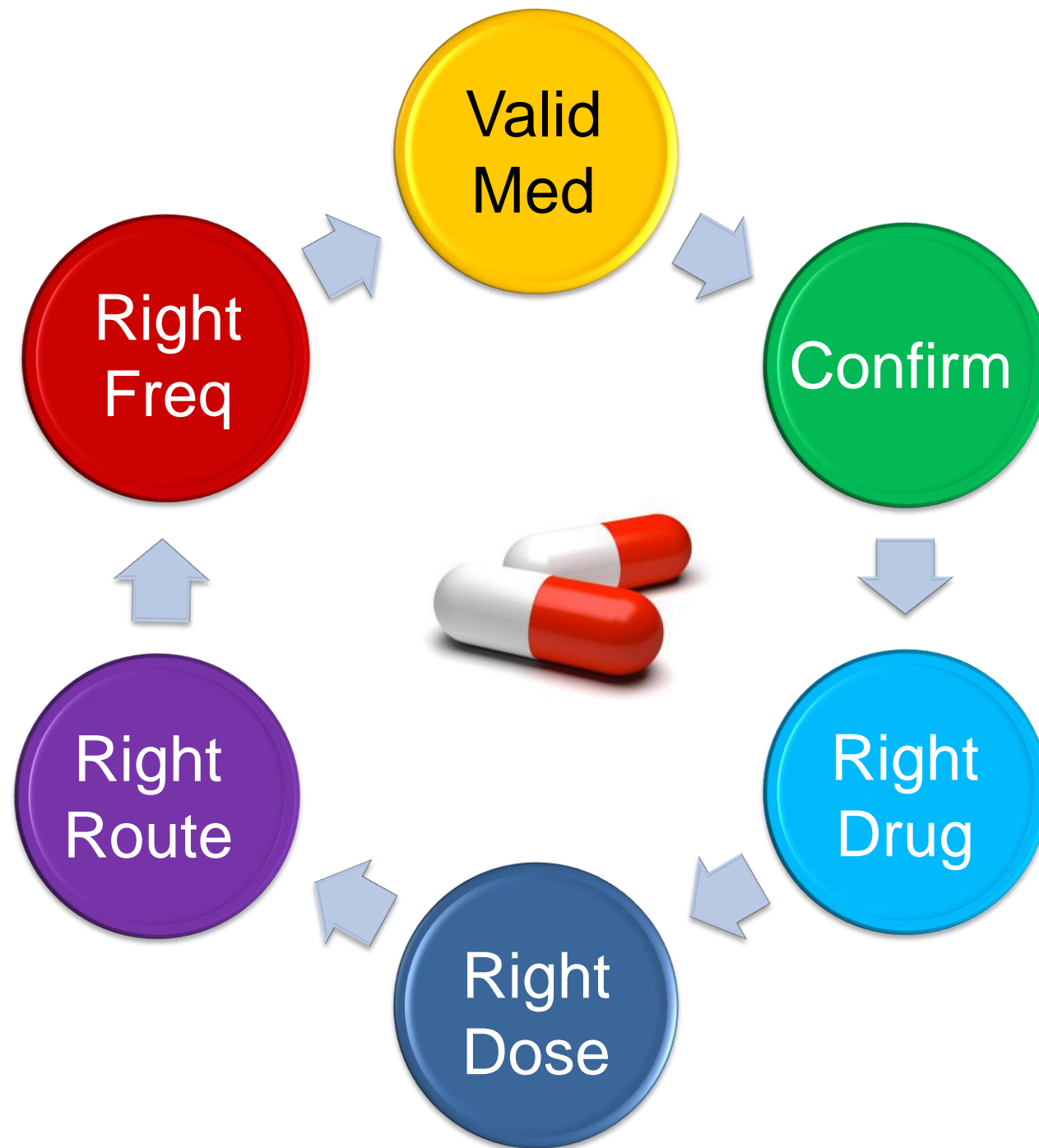


**Pharmacist Engaged
Early in Process**

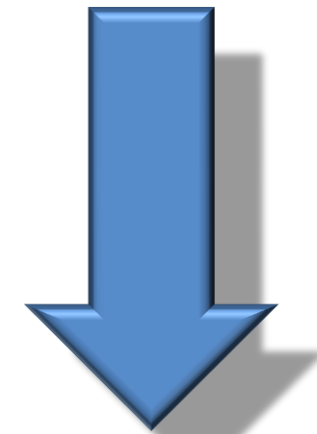
The New Route



Pilot 3 – Experts & Route

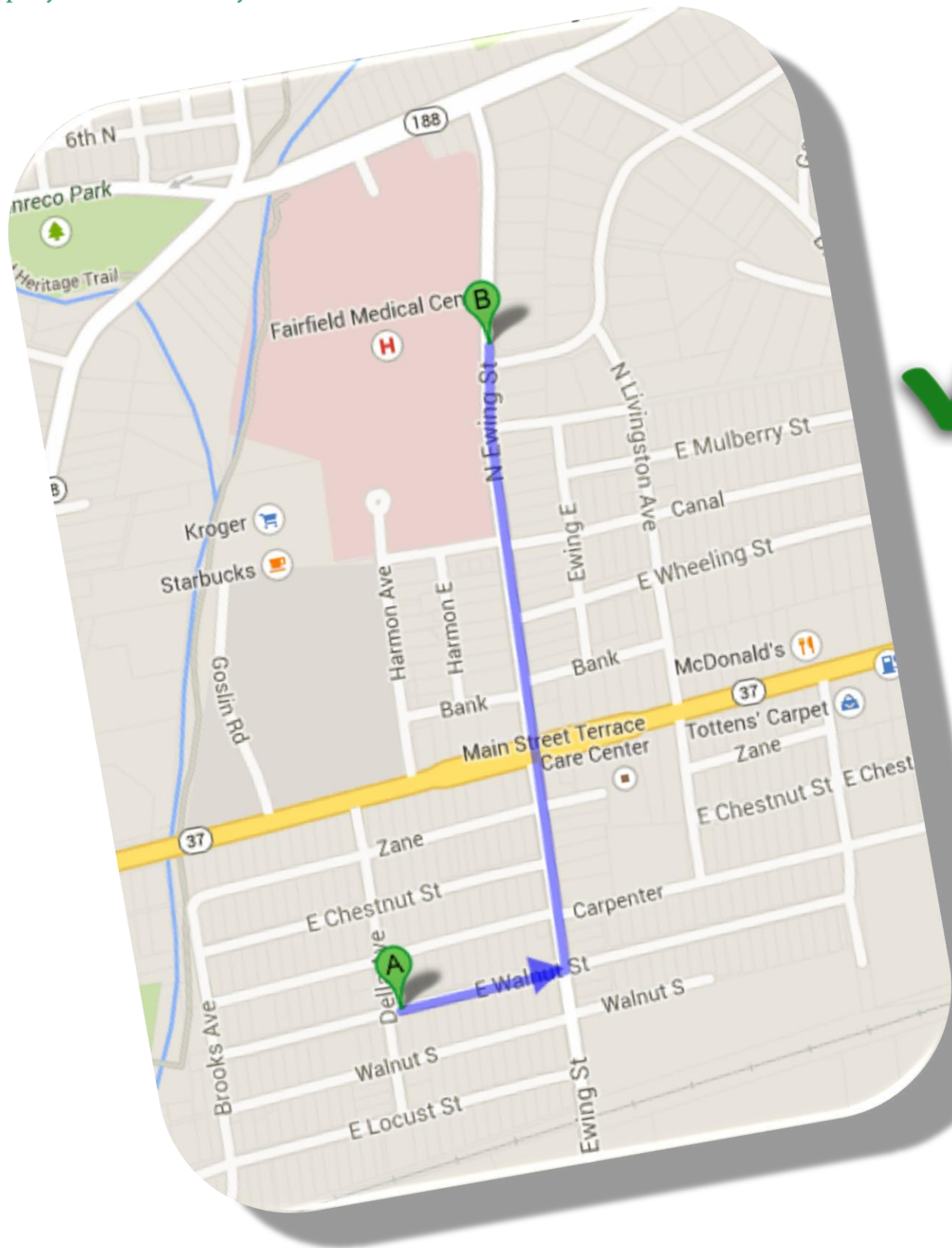


81,900
Defects/Year



6,300
Defects/Year

New Process Capability

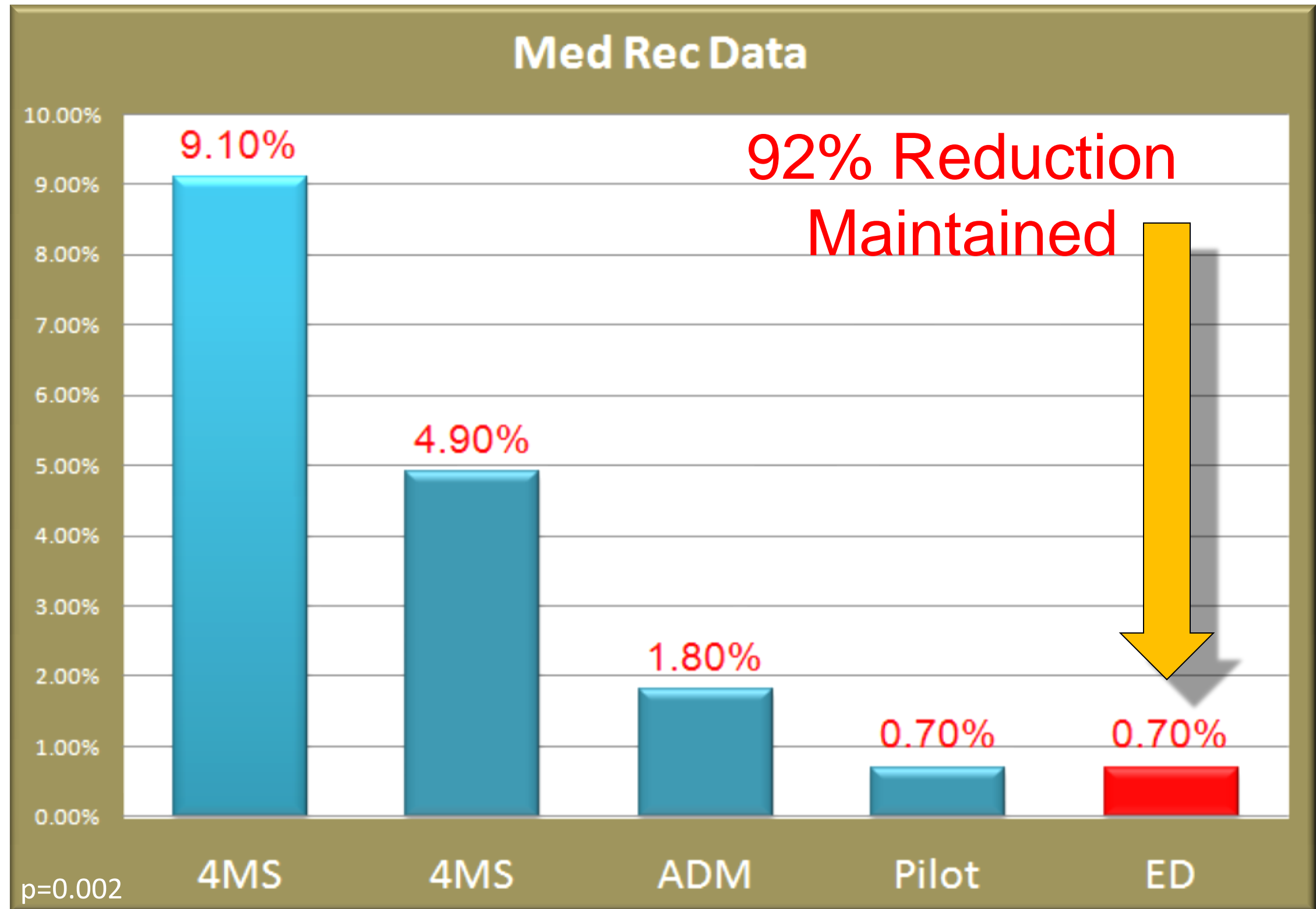


✓ **Accurate Med List**
✓ **Safe Navigation**
Efficient Process

Goal Review



Move to ED
All Patients
Access to Family
Access to Pharmacies
Collaboration with PCPs
Before Arrival on Unit





Control Phase
Maintain ED Process
Performance Standards
Training in Best Practice
Use of Simulation Lab
Audits/Monitors

Maintaining Process



Future Road Trips
Hire Pharmacy Techs
Formalize Training
Discharge List

Next Trips



200 - Bed Community Hospital

15,000 Admissions

50,000 ED Visits

6,000 Surgeries

Rural Southeast Ohio

Who Are We?



The Road Crew



Questions?