**OneContent™ Coding Query**

Better communication between clinical documentation improvement specialists, coders and physicians, to help improve revenue capture

Efficient document management has always been critical for healthcare organizations — and with new health reform regulations taking affect, scrutiny over clinical documentation has never been more pronounced than it is now. The upcoming transition to ICD-10 coding will require more specific documentation, which can affect your revenue capture. Now, more than ever, your documentation needs to be detailed and accurate.

The completion of documentation is closely tied to the revenue cycle because coders are responsible for accurately coding diagnoses and procedures. If medical record documentation is not clear, your organization is unable to receive reimbursement for patient procedures and diagnoses. Adding to this, is the new specificity requirements imposed by the ICD-10 standards, a concept that has many CFOs concerned about reimbursement and cash flow.

The OneContent Coding Query module is designed to help manage your workflow between clinical documentation improvement (CDI) specialists, coders and physicians to complete documentation and coding. This robust module works with OneContent, making access to patient records efficient and traceable, including documenting queries, which provides accountability and visibility to your organization.

**Benefits**

The Query Coding module helps organizations:

- Optimize revenue capture
- Complete medical documentation
- Manage deficiencies

**Query Templates**

To create the communication process, query form PDF templates are created. The Coding Query module provides the ability to
Features
- Reusable, customizable query templates
- Query fields that populate with physician and patient information
- Mapping of multiple types of queries to one document
- Ability to define user queues based on different criteria

merge patient data and user input fields into the query templates. Additional parameters can be associated with the template when it is uploaded into OneContent, such as document type and aging use to help enable deficiency tracking. During implementation, McKesson will lead your organization through training to help design and customize your templates to meet your specific needs.

Systematic Routing and Task Lists
Information is routed to users in the form of a task list utilizing criteria specific to their process. For example, a CDI specialist can have a queue based on admission criteria. Additionally, a coder can have a queue based on discharge criteria. Once the CDI specialist or coder views the chart, they can create an on-demand query for a physician based on the results of the chart review.

When a new query is routed to a physician, it will automatically appear in the physician's task list as a new deficiency type. The physician is able to navigate through charts to access additional information they need to respond to the query. Additionally, a coder can link to a query to key supporting documents, such as lab results, to make query completion easier for the physician. Once the physician completes the query, the final document is routed to the CDI specialist or coder for final processing, including updates to the codes on the chart and dropping the bill.

Reporting
The reporting features enable you to track the type of queries pending, as well as the complete query lifecycle. The reports and analytics can help determine how queries can impact your organization delinquency rate and the Joint Commission statistics. In addition, you can determine the impact of individual CDI specialists, coders, or physicians applying training where needed to help avoid future queries.

By helping make work easier to route and complete, Coding Query helps your organization become more efficient. Plus, this solution helps you meet regulatory documentation requirements and improve reimbursement rates by giving users productivity tools to complete medical documentation.

System Requirements:
OneContent 16.2

Contact us
For more information about McKesson OneContent Query Coding, contact your account executive or visit www.mckesson.com.