

# InterQual® Online Anonymous Review

## Safeguarding Patient Information



While commercially available software products are secure, government entities must comply with an added layer of security: their protocols are designed to prevent potential theft and corruption of data as well as safeguard protected health information (PHI). Government organization protocols also apply to the data transfer between software products and internal government systems.

To streamline the utilization review process while meeting government needs, McKesson provides the answer: InterQual Online Anonymous Review. This McKesson-hosted system lets you perform an interactive review with the gold standard InterQual® Criteria without specifying patient data, then transfer the results into another application, so a review can be processed without revealing PHI. And because McKesson is responsible for implementation, maintains users' passwords and performs annual upgrades of the criteria, your administrative burden is reduced.

### Benefits

- **Confidence**—InterQual Online Anonymous Review provides access to the rigor and integrity of the gold standard InterQual content to support appropriateness of care and increase confidence in clinical decision-making.
- **Convenient**—Case managers on the go can access all licensed InterQual Criteria from anywhere via a secure Web connection, so there's no need to transport InterQual books.
- **Easy to use**—The review and transfer functions are simple to learn, so users can quickly get up to speed.

- **Saves time and effort**—Accounts and passwords are established quickly, and McKesson handles system administration, saving time and effort of installation and upkeep.
- **Meets PHI protocol**—Reviews can be performed without entering patient-identifying information, and the hosted service eliminates risk of interaction with internal systems.

### Features

- **Flexible services**—Standard Service includes the anonymous review workflow, hosting services and standard support hours (8 am to 8 pm ET). For clients with a higher user count and more robust technology needs, the Premium Service includes dedicated servers, load balancing for large user volume, and 24/7 product support for critical issues.
- **Interactive review**—Users can conduct interactive reviews without entering patient-specific information, so health information is protected.
- **Reference only option**—Book View option lets you navigate through the criteria without getting automated 'criteria met /criteria not met' decisions, and look back at InterQual Historical Criteria to 2004 for criteria products you currently license.
- **Online help**—Users can access clinical help as well as help for software features specific to InterQual Online Anonymous Review.

The power to protect  
patient data

- **Tree view**—Nested decision trees within the criteria allow reviewers to quickly evaluate admissions or services for medical appropriateness without the need to read and interpret long passages of text.
- **Citations**—Users can easily view more than 16,000 citations supporting InterQual Criteria.
- **Clinical Evidence Summaries**—White papers on complex or controversial topics organized by conditions are at your fingertips for reference.
- **Medical code search**—Users can search for the relevant InterQual Criteria subsets in Procedures, Imaging and SIM *plus*™ criteria by CPT®, ICD9 or HCPCS codes, so you find the right criteria easily.
- **Hosting by McKesson**—InterQual Online Anonymous Review is hosted by McKesson, so no system administration is necessary.

With InterQual Online Anonymous Review, you can perform a review and save it to your organization's system while protecting PHI.

## Perform an InterQual Criteria review...

## then paste results

```

Review Created Date/Time: 01-16-2009 12:32 PM
InterQual Criteria Product: LOC Acute Adult
Criteria Subset: Observation (6-24h)
Criteria Status: NOT MET

Review Type: Admission
Criteria Component Status:
Severity Of Illness: MET
Intensity of Service: NOT MET

Decision-Tree Criteria Content:
Admission both:
Severity of Illness
(Onset within 24h)
[X]Severity of Illness, >= One
GENERAL
CARDIAC / RESPIRATORY
Asthma / Wheezing and PEF 40-69%(0.40-0.69) after. >= one:
    
```

## McKesson Health Solutions

275 Grove Street  
Newton, MA 02466-2274

McKesson.com  
MHS@McKesson.com  
800.782.1334

## InterQual. Access a Higher Intelligence.

For more information, please contact your McKesson Health Solutions Sales or Account Executive.