

EnterpriseRx Workflow Configurations



At A Glance:

As a potential EnterpriseRx customer, you'll need to select an embedded workflow configuration to best suit your pharmacy's operation: Full Workflow or the consolidated Express Fill Configuration.

Benefits:

- Enhances Flexibility
- Improves Profitability
- Increases Efficiency
- Advances Manageability

EnterpriseRx users can select one of two types of workflow configurations for their pharmacy. The full workflow configuration is organized by queues, which include five key steps: Reception, Data Entry, Product Dispensing, Verification, and Release to Patient. Each queue contains individualized tasks that can be assigned to a specific workstation and corresponding pharmacist or technician to efficiently optimize personnel and work space. Additionally, depending on your pharmacy's volume and size, the workflow can be configured with multiple work stations devoted to the same queue, resulting in a configuration unique to your pharmacy. Once you have the workflow configured, our system remains flexible enough to allow pharmacy staff to work on any task from any station.

The alternative to the five step workflow is the Express Fill Configuration, which is designed specifically with the needs of a smaller pharmacy in mind. In this configuration, all of the tasks associated with each queue are retained; however, the Reception, Data Entry, and Product Dispensing queues are consolidated into one workflow queue. The resulting three-step filling process is ideal for pharmacies with space constraints and lean staffing levels.



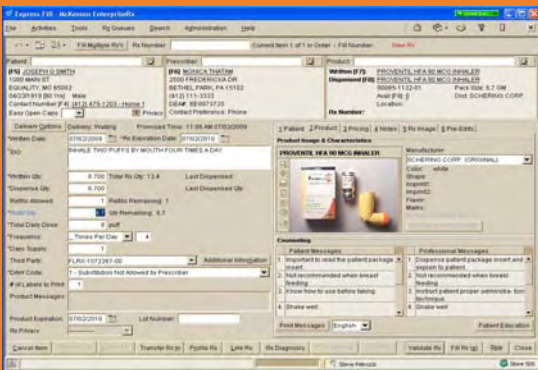
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Workflow Screen View

With a wide array of solutions that **provide superior performance, functionality, and world-class support**, our complete portfolio can aid the entire pharmacy. Depending on individual business needs, customers can choose a pharmacy management system along with its underlying platform that will best address their key business drivers. Our cutting edge technology solves the needs of community, chain, hospital, clinic, and long-term care pharmacies in all 50 states.

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Benefits

Advances Manageability

- Allocates appropriate tasks to the pharmacy technician, decreasing administrative workload of pharmacist
- Enhances patient safety through the verification steps

Increases Efficiency

- Assigned tasks effectively maximize pharmacy personnel
- Automatic workflow processing moves eligible prescriptions through the filling process seamlessly

Enhances Flexibility

- Flexible workflow process allows configuration to be based on individual store operations
- Authorized users at other locations can access and process prescriptions in multiple queues with the Workload Balancing module

Improves Profitability

- Scalable system can absorb an increase in prescription volume without requiring additional operators
- Allows pharmacist to focus on customers and value-added services to enhance competitive position

Workflow Queues



Reception

- Prescription is entered into system via a variety of methods

Data Entry

- New prescription details are entered such as patient, prescriber, product, SIG, quantity, and refill information

Product Dispensing

- Prescriptions are filled through this queue including printing labels, retrieving, packaging, and affixing labels

Verification

- Pharmacist will match pill image and characteristics
- Pharmacist reads Drug Utilization Review exceptions
- Pharmacist validates the filled prescription details and approves for release.

Release to Patient

- The final step in the workflow process where the prescription is released, patient counseling is provided, and the prescription is given to the patient

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