

## Indiana University Health Bloomington

### Prepares for Regulatory Changes with Horizon Patient Folder

#### At a Glance

##### Organization

Indiana University Health  
Bloomington  
Bloomington, Ind.

- Patient base of 415,000 people in 10 south central Indiana counties
- Certified Primary Stroke Center
- Accredited Chest Pain Center

##### Solution Spotlight

- Horizon Patient Folder™

##### Critical Issues

- Meeting ANSI 5010 requirements
- Meeting self-imposed early deadline for ICD-10 conversion
- Simultaneous use of ICD-9 and ICD-10 coding

##### Results

- Positioned to meet requirements for ICD-10 one year early
- Positioned to achieve Stage 1 Meaningful Use certification
- Tested ANSI 5010 and prepared for a successful conversion to ANSI 5010 on January 1, 2012

Indiana University Health Bloomington was faced with complex new regulatory requirements. By upgrading their existing electronic document management system, the hospital avoided potential losses of revenue and strengthened its ability to securely manage electronic health records. The system ultimately brings the hospital a few key steps closer towards meeting meaningful use and becoming compliant with impending ANSI 5010 and ICD-10 standards.

#### Challenges

Like hospitals across the country, IU Health Bloomington was preparing for new regulatory measures. These included a Jan. 1, 2012, deadline for meeting ANSI/HIPAA 5010 regulations for electronic payment processing and to fully adopt ICD-10 medical coding by Oct. 1, 2013. Qualifying for meaningful use under the American Recovery and Reinvestment Act of 2009 would require controlling and monitoring release of patient information.

Failing to meet these regulations meant loss of revenue. In fact, a HealthLeaders survey found most healthcare professionals anticipated a revenue loss between 6% and 10% during the transition to ICD-10. In addition, failure to become ICD-10 ready would ultimately result in a disruption in workflow benefits the hospital

was already realizing, such as reporting on Core Measures and Cancer Registry. These workflow threads involving ICD-9 had to be duplicated using ICD-10 codes to keep the workflows automated. With the upgrade, the hospital will be able to continue their automated workflows for both ICD-9 and ICD-10.

IU Health Bloomington knew it had to run “business as usual” to maintain the financial health of the organization and continue to deliver the best care possible in light of the impending regulatory changes. Maintaining “business as usual” would only be possible by “getting ahead” of the regulatory changes with an early implementation. The self-imposed mandate was one year before legislation. The organization also needed to reduce the impact to its bottom line by adopting new workflows and training the user community.

“The bottom line is you are ICD-10 ready or you cannot bill for services,” says Rob Hood, project manager, IU Health Bloomington. “Our goal was to be 100% prepared for ICD-10 by October 1, 2012 — a year early.”

#### Answers

IU Health Bloomington first implemented Horizon Patient Folder™ in 2002 as a means to automate the hospital’s workflow by electronically capturing and storing all patient records.

# Case Study

**"The bottom line is you are ICD-10 ready or you cannot bill for services. Our goal was to be 100% prepared by October 1, 2012 — a year early."**

**Rob Hood**

*Project Manager*

*Indiana University Health  
Bloomington*

"Horizon Patient Folder provided us with ready access to the chart for continuity of care," says Susie Axsom, health applications analyst. "Instead of hunting down paper, patient data is at your fingertips."

To prepare for impending regulatory changes, IU Health Bloomington upgraded to Horizon Patient Folder Release 15.1, which provides simultaneous support for ICD-9 and ICD-10 in addition to support for both ANSI 4010 and ANSI 5010.

## Results

The upgrade to Horizon Patient Folder Release 15.1 has provided IU Health Bloomington with a smooth transition toward completing the goal of regulatory readiness. The solution provides simultaneous support for both ICD-9 and ICD-10 procedure and diagnosis codes, and it provides the flexibility to drive post-discharge workflows using both standards.

Horizon Patient Folder 15.1 greatly facilitates IU Health Bloomington's ability to meet its self-imposed deadlines a year in advance, giving management the luxury of ensuring a smooth transition once legislation is in full effect.

"The sooner we can be in a compliant state, the sooner we can begin evaluating our processes and working through our training programs," says Hood.

Horizon Patient Folder provides a tool with Stage 1 modular EHR certification. The law requires that, upon request, patients be provided an electronic copy of health information. The hospital is able to provide this electronic copy (Continuity of Care Record or Continuity of Care Document) in the two required formats: human readable and machine readable. In a single release, the hospital can fulfill an external request, while storing the request internally and tracking it in the Accounting of Disclosures report.

"Today we can print accounting of (records) disclosures when they are requested by the patient," Lori Tinkle, systems administrator.

Meeting all of these new requirements with one solution provided IU Health Bloomington with a competitive advantage.

"The more we're ahead of the game, the more we can focus on improving patient care," says Hood. "The longer you wait to meet these requirements, the harder it will be to become compliant and the more resources that will be needed to do so."

**McKesson Provider Technologies**

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