

# Horizon MedComm-Rx



## Key Benefits

- Reduce medication transcription errors
- Eliminate lost orders
- Improve order processing and turnaround times
- Enable 24/7/365 pharmacist order entry coverage
- Balance enterprise-wide pharmacy workloads in real time

## Safe, Efficient Electronic Medication Order Processing

The Horizon MedComm-Rx™ system establishes an electronic, queue-based workflow for processing medication orders faster, more accurately, and with greater efficiency. The system converts paper medication orders into digital images and automatically associates the order with a patient profile in the pharmacy information system.

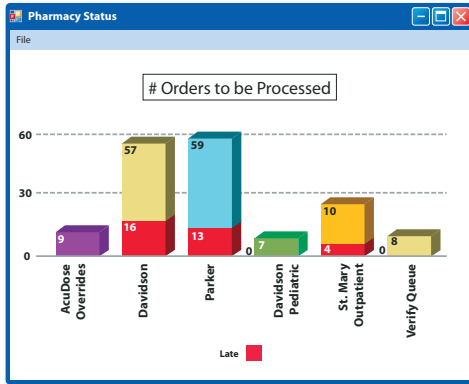
The queue-based system enables significant workload flexibility. Pharmacists can automatically view the orders, prioritize them, and route them back to caregivers for clarification. Pharmacists also can work remotely to access and process orders. After-hours orders can be accessed by individuals working off site, enabling 24/7/365 coverage.

### Product Specifications

#### Description:

Horizon MedComm-Rx software operates on the hospital's network, and is compatible with nearly all industry-standard hardware components, including fax machines and digital scanners.

#### Horizon MedComm-Rx Dashboard



The Dashboard functionality enables effective monitoring of work queues throughout a hospital or healthcare system. This view displays the total number of orders in any particular work queue, including all late orders.

### Flexible, Scalable Software for Superior Medication Order Processing

The Horizon MedComm-Rx system is a flexible, scalable solution that digitizes paper-based medication orders and creates an electronic workflow. Nurses fax or scan paper orders directly into pharmacy's electronic work queue, where the order can be prioritized, processed, tracked, retrieved for clarification, and audited. With Horizon MedComm-Rx, hospitals improve turnaround time, eliminate lost medication orders, and increase patient safety by virtually eliminating transcription errors.

#### Error Reduction

The digitized orders are automatically prioritized in the work queue. Bar-code recognition assures immediate identification of patient orders, and associates the order with a patient profile in the pharmacy information system. Pharmacists ensure accuracy by magnifying, rotating, or annotating and returning orders for clarification, effectively eliminating medication transcription errors. Time-stamping is an effective process reporting and auditing tool.

#### Problem Order Resolution

Horizon MedComm-Rx is the only order communication system that alerts the pharmacy in real-time of AcuDose-Rx® unit-based cabinet overrides. It also alerts the pharmacy to orders that must be addressed immediately by identifying STAT orders and late orders at the pharmacy work queue.

If order clarification is needed, pharmacy staff can select a reason from a pre-configured drop-down list or comments can be typed directly on the order before returning it to the nursing unit.

The nurse can reply by:

- Clarifying the order on the returned print notice and rescanning it.
- Rewriting the clarified order as new and scanning it.
- Calling the pharmacy to clarify the order.

In the pharmacy, the Horizon MedComm-Rx Patient Verification feature provides alerts when the wrong patient profile is pulled in the pharmacy information system.

#### Superior Scalability

As a software-driven solution, Horizon MedComm-Rx provides superior scalability in adapting to a pharmacy's evolving service-level needs while balancing workflow and resources.

Pharmacies also have the flexibility to modify the system to suit operational needs—for instance, directing orders to local entry during normal business hours, to remote workers, and to a centralized order entry work queue after hours.

#### Consolidated Order Entry

With Horizon MedComm-Rx at its core, the consolidated order entry model has a number of significant benefits:

- 24/7/365 order entry coverage
- increased turnaround time
- improved workflow efficiency
- lowered costs
- real-time visual workload monitoring

Additionally, networked facilities moving to a Consolidated Order Entry model report an increased ability to standardize best practices, to improve nursing and physician relations, and to elevate pharmacy's role in the medication-use process.

#### Reporting

The Horizon MedComm-Rx system tracks the history of every order, providing an array of flexible reports to help optimize efficiencies. Enhanced archiving capabilities provides greater control over when and what data is archived, where data is stored, and for how long. The software integrates with McKesson's Automation Decision Support™ analytics solution to provide graphical reports of system performance and areas for improvement.

## McKESSON

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