

QICS™ for Technologist Review Capture feedback in an objective actionable manner

Problem

Most organizations have relied upon traditional manual processes, either paper or phone, for capturing radiologist feedback to technologists, particularly regarding exam quality. These practices can potentially lead to documentation that is subjective and based more on momentary emotion than insightful evaluation that promotes improvement.

Manual systems also provide no, or limited, means to appropriately measure, track and document feedback — negative or positive. This deficiency provides little basis for needed improvements or appropriate recognition and can create false perceptions and friction in the workplace.

Solution

The QICS™ for Technologist Review solution space addresses these challenges with easy workflow that

facilitates an automated way of capturing feedback in an objective and actionable manner.

A powerful and web-based solution, the QICS-powered process also can create reports that allow sites to identify patterns in technologist performance and plan training to address performance issues. Consistent documentation also helps reduce risk of litigation.

The closed-loop QICS system can successfully help fill in all the gaps and connect the components of a meaningful technologist improvement program.

Contact us

For more information about McKesson QICS, contact your sales representative or visit www.mckesson.com/medicalimaging.

QICS for Technologist Review helps organizations:

- Enable radiologists to give feedback on areas including collimation, positioning, imaging, demographic errors, etc.
- Automatically route every technologist improvement entry to the supervisor's worklist after which the supervisor enters feedback directly into the peerVue platform
- Accommodate modality-specific tech-to-tech peer review
- Provide workflows to manage student technologists
- Create customized reports
- Promote organizational efficiency in support of helping improve patient care
- Add to a facility's tools for meeting and exceeding regulatory and accreditation

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QICS for Technologist Review is a solution space within the McKesson QICS by peerVue solution suite.

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