

Healthcare Providers — Hospitals

Enterprise Image and Information Management

QICS™ for Cardiology

Helping cardiology departments automate their workflows

If your department struggles to efficiently maintain standard quality processes such as critical results or peer reviews, you're not alone. Many facilities are finding it difficult to keep up and stay efficient with the increased scrutiny and evolving demands from the Intersocietal Accreditation Commission (IAC), the Joint Commission, Centers for Medicare & Medicaid Services (CMS) and independent payers.

Traditional manual methods of managing and tracking the quality workflows and critical test result communication process are time-consuming and disparate from the rest of the CVIS. For IAC accreditation alone, your echo lab staff may spend hours collecting and preparing paperwork because your CVIS isn't equipped to handle the workflow. What if you could provide your cardiology department with an efficient and effective means of streamlining departmental workflows, saving time while enforcing quality?

With McKesson, you can. We have taken a new category of healthcare IT – Qualitative Intelligence and Communication System (QICS™) – and integrated its workflow engine into McKesson Cardiology™. The first solution of its kind in cardiology, QICS™ for Cardiology provides departments of all sizes with the flexibility to choose from several best-practice models and customize them to fit their evolving needs.

QICS for Cardiology is robustly designed to not only help your cardiology departments meet quality requirements driven by regulatory standards, such as IAC, but also provide a reliable communications system to help improve patient care by facilitating the care continuum. This unique, one-of-a-kind workflow solution integrated with McKesson Cardiology CVIS enables configuring, carrying-out and monitoring flexible workflows in your cardiology department and truly redefines the concept of a complete CVIS. QICS for Cardiology results in better health of your business and your patients.

Benefits

QICS™ for Cardiology helps organizations:

- Efficiently satisfy regulatory requirements from IAC, CMS, Joint Commission and others
- Streamline the communication of critical tests/results, incidental and unexpected findings
- Improve quality of care
- Promote communication across the care continuum
- Automate and digitize quality improvement programs



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CARE
CONNECTIVITY**

Features

QICS™ for Cardiology includes:

- Configurable worklist and workflow screens
- Escalation rules according to site preferences
- Physician alerts delivered by preferred method of communication: popup, email, SMS, pager and phone
- Real-time and historical dashboards

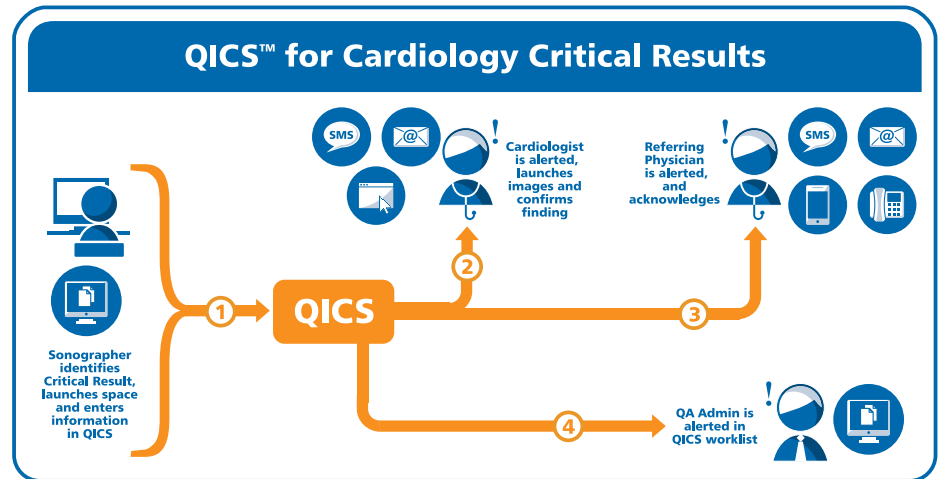


figure 1

QICS™ can be configured to alert physicians by their preferred methods of communication: popup, email, SMS, pager and phone.

How it Works

QICS™ is offered with several out-of-the-box solutions including QICS™ for Cardiology Critical Results Management, QICS™ for Cardiology Interpretation Variability and QICS™ for Cardiology Performance Variability.

QICS™ for Cardiology Critical Results Management typical workflow:

Sonographer identifies a critical result, launches the solution space from within McKesson Cardiology and enters information in the QICS window. The cardiologist is alerted via his/her preferred alert method(s) of communication; SMS, email, pager, phone and/or popup to launch images and confirm a finding. The referring physician is alerted, and acknowledges. The quality assurance administrator is alerted in the QICS worklist. All steps and data entered are logged for audit and tracking purposes. Real-time dashboards and historical statistics are available for review.

See figure 1.

Let us automate your workflows

QICS is designed to create a standard and consistent process to help enforce, audit and demonstrate compliance with evolving regulatory demands. With a set of best-practice models that are available out of the box and a robust architecture that allows flexibility for you to automate your workflows, QICS promotes communication across the care continuum and helps improve quality of care. Let us help configure your worklist and workflow screens as well as create escalation rules that meet your site's needs.

Contact us

For more information about McKesson QICS™, contact your sales representative or visit mckesson.com/cardiology.

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