Pharmaserv®

SUPPORTED EQUIPMENT SCHEDULE

The following chart depicts the current required supported system specifications for Pharmaserv®. These supported system specifications may be updated by McKesson from time to time as may be necessary to maintain the proper operations of Pharmaserv. If Client runs any software other than Pharmaserv, Client must ensure that the workstation meets the minimum requirements in addition to those required by Pharmaserv. Any other configurations are subject to certification by McKesson. The certification of non-supported equipment may result in additional fees charged to Client.

Component	System Requirements
Operating System	Microsoft® Windows® 10 Pro 64 Bit is supported with v7.5.0.2 and greater Windows 10 currently tested through version 1903 McKesson recommends that Windows updates are enabled for security updates and patches.
Processor	1.8GHz or greater CPU
Memory	4GB RAM or greater
Hard Drive Space	200GB or greater available hard disk space
Pointing Device	USB keyboard and mouse
Network Card	100/1000 Mbps – Ethernet
Display	1024 x 768 resolution
Ports	USB and ethernet supported; PS2 and serial peripherals not supported
Remote Desktop	Microsoft Remote Desktop
Antivirus Software	Client shall be solely responsible for acquiring and maintaining antivirus software and to institute mechanisms to prevent against viral infection of information or other corruption. McKesson recommends that Client run antivirus software that is current with the most recent virus definitions.

Barcode Printer

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	Zebra Zebra	ZD620d GK420d	Ethernet, USB Ethernet, USB

Barcode Scanners

Device Type	Device Manufacturer	Model(s)	Connection Type
2D	Zebra	All 2D Models (USB Only)	USB
1D	Zebra	LS2208, LI2208	USB

Biometric Devices

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	CrossMatch (formerly DigitalPersona)	U.are.U 4500	USB

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Dot Matrix Printer

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	Okidata	490, 491	Ethernet

Image Scanners

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	Xerox	Documate 3125	USB
Supported	Epson	DS-320, DS-510 DS-530	USB
	Fujitsu	Fi-7040	USB

Laser Printer

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	Lexmark	MS621 Series	Ethernet
	Lexmark	MS725 Series	Ethernet
	Lexmark	MS810 Series	Ethernet
	Lexmark	MS315[1]	Ethernet
	Lexmark	MS321[1]	Ethernet
	HP	M607/608 aka E60055	Ethernet
Third Party Discontinued	Lexmark	T650 series	Ethernet, USB
1 – Laser Label printing not supported. Recommended volume less than 50 Rx's daily.			

Modem

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	Multitech	56k MT9234ZBA-NAM	Serial

Receipt Printer

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	Epson	H6000III, H6000IV, H6000V	Serial
1 – POS Only			

Serial Converters

Device Type	Device Manufacturer	Model(s)	Connection Type
Supported	LavaLink	4 Port	Ethernet

Signature Capture

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	Verifone	MX915[1]	USB
1 – Signature Center only			

Thermal Printers

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	Zebra	ZD620d	Ethernet
		GK420d	USB, Ethernet

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Touch Screen Monitor

Device Type	Device Manufacturer	Model(s)	Connection Type
Preferred	ELO	1523L	VGA & USB
	ELO	1723L	VGA & USB

SES revised January 16, 2020