



## Prospective Health Services Solutions Overview

Payers require specialized solutions to effectively manage their pharmacy benefit programs. In today's market, being able to move quickly and having immediate access to information is necessary to design profitable programs, predict outcomes and manage relationships. Many Pharmacy Benefit Managers (PBM's) are still challenged with waiting hours and days for benefit changes to take effect. In addition, low PDE acceptance rates are increasing the frequency of CMS audits and loss of payments. If these are challenges you face with your current pharmacy benefit vendor then there is a solution.

### The Solution:

For more than two decades, RelayHealth's Prospective Health Services has developed and implemented technology solutions for pharmacy benefit management organizations. These solutions give organizations like yours total control over your benefit design and claims processing – allowing you to adopt in real-time to market changes that can improve your financial performance.

Our ProPBM™ platform is an efficient and flexible way for you to design, test and implement pharmacy benefit programs for your organization, giving you access to any

claim for complete adjudication, review and editing. ProPBM™ provides any-time access and full control over managing complex formularies, varying co-pay schedules, accumulated benefits, drug utilization reviews and complex reimbursement schedules. Payers can manage all their plans online in real-time and ProPBM™'s flexible rules engine can support virtually any type of pharmacy benefit. With this control you no longer have to wait for your vendor to implement needed changes. ProPBM™ lets you manage your claim processing more efficiently and take advantage of market opportunities faster.



#### SYSTEM IMPROVEMENTS

**6** Week Release Cycles<sup>1</sup>

**8** Major Releases per Year<sup>1</sup>

<sup>1</sup> 2017 Prospective Health Release Schedule

<sup>2</sup> Customer-reported ProPDE acceptance rates



Prospective Health Services' ProPBM™ platform combines claims adjudication and rules-driven clinical and business benefit design with testing, reporting, and financial tools to deliver innovative pharmacy benefit management solutions that give you complete control over benefit design programs.

<b>ProTSUITE™</b>	Benefit modeling and testing that enables users to create detailed, claims-based test plans and run standard or regression testing for comparison and analysis.
<b>ProMIGRATE™</b>	Migrate entire benefits or individual benefit components between UAT, Stage and Production environments quickly and accurately.
<b>ProCLAIM™</b>	Efficiently and accurately input DMR and UCF claims into the ProPBM system for processing.
<b>ProVIEW™</b>	Create, schedule and distribute prescription drug benefit claim management reports to analyze drug-claim patterns, spot trends, and identify potential business problems to be addressed to help manage your programs more effectively.
<b>ProFINANCIAL™</b>	Calculate and track invoices, payments and reimbursements.
<b>ProSMART™</b>	On demand adjudication reporting and documentation allowing Benefit Coders, Customer Service Representatives and Quality Assurance Analysts to evaluate claims in real-time allowing them to provide accurate member documentation and improved customer service.

*“SelectHealth and Prospective Health Services (PHS) have been partners for nearly 20 years. During that time, PHS solutions have proven reliable and easy to use. PHS keeps us informed on industry standards, along with required Medicare and NCPDP updates. Our assigned account managers listen to our requests and work to improve the user experience. PHS has given SelectHealth control over the system as needed and created a lasting confidence in their claims management solution.”*

~ Eric Cannon, Assistant Vice President of Pharmacy Services,  **selecthealth.**

To learn more, contact a **RelayHealth Solutions Advisor at 800.868.1309**  
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