

# McKesson Controlled Substance Ordering System (CSOS)



**“One of the most positive changes we’ve experienced”**

— Dan Maysilles  
Director of Pharmacy  
Community Hospital, New Port Richey, FL

## Did You Know...

A recent DEA study revealed that while the current Form 222 provides security against diversion of Class II substances, it also costs the industry about \$271 million annually?

### McKesson can help.

McKesson offers a Controlled Substance Ordering System (CSOS) application that is seamlessly integrated into McKesson *Connect* (formerly SMO), free of charge to our customers. Our CSOS application delivers all the benefits of paperless Class II ordering while minimizing the hassles and expense associated with changing your ordering process.

#### Paper-Based System

Paper blanks filled manually and limited to 10 lines per order

Paper blanks must be signed with a pen by an authorized individual

Paper blanks sent to McKesson via courier — missing cutoff time could result in a delay of up to two days

Substitutions are handled manually both in the pharmacy and distribution center

Order confirmations arrive with your order the next day

Contract compliance issues could result due to missing or inaccurate information

#### CSOS via McKesson *Connect*

Orders created as part of your pharmacy system or McKesson *Connect* (SMO) — **no limit** on line items

Orders signed **electronically** using a password-protected digital certificate

Orders are signed and sent within seconds — no delay and no potential for lost forms

Substitutions are handled online **quickly** — consistent with policies already in place for your account

Order confirmations are provided in **seconds** via McKesson *Connect*, allowing quick changes if needed

Up-to-date pricing and contract information **eliminates duplicate** product orders

## Two Easy Steps to Start Using CSOS

- 1. Register with the DEA** ([www.deaecom.gov](http://www.deaecom.gov)) to receive a CSOS digital certificate.
- 2. Talk with your McKesson representative** to get more information about using the CSOS application through McKesson *Connect*.

At any time, you can e-mail us at [smo.ordering@mckesson.com](mailto:smo.ordering@mckesson.com) if you have questions about McKesson’s CSOS application or call the McKesson *Connect* hotline at **800.793.9875** (Monday–Friday, 7 a.m.–7 p.m. EST) to speak with a CSOS specialist.

**Reduce errors, increase efficiency, and receive quick order confirmations with McKesson CSOS.**