**McKesson Controlled Substance Ordering System (CSOS)**

**Did You Know...**
A recent DEA study revealed that while the current Form 222 provides security against diversion of Class II substances, it also costs the industry about $271 million annually.

**McKesson can help.**
McKesson offers a Controlled Substance Ordering System (CSOS) application that is seamlessly integrated into McKesson Connect (formerly SMO), free of charge to our customers. Our CSOS application delivers all the benefits of paperless Class II ordering while minimizing the hassles and expense associated with changing your ordering process.

**Paper-Based System** | **CSOS via McKesson Connect**
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Paper blanks filled manually and limited to 10 lines per order | Orders created as part of your pharmacy system or McKesson Connect (SMO) — no limit on line items
Paper blanks must be signed with a pen by an authorized individual | Orders signed electronically using a password-protected digital certificate
Paper blanks sent to McKesson via courier — missing cutoff time could result in a delay of up to two days | Orders are signed and sent within seconds — no delay and no potential for lost forms
Substitutions are handled manually both in the pharmacy and distribution center | Substitutions are handled online quickly — consistent with policies already in place for your account
Order confirmations arrive with your order the next day | Order confirmations are provided in seconds via McKesson Connect, allowing quick changes if needed
Contract compliance issues could result due to missing or inaccurate information | Up-to-date pricing and contract information eliminates duplicate product orders

**“One of the most positive changes we’ve experienced”**
— Dan Maysiltes
Director of Pharmacy
Community Hospital, New Port Richey, FL

**Two Easy Steps to Start Using CSOS**
1. **Register with the DEA** ([www.deaecom.gov](http://www.deaecom.gov)) to receive a CSOS digital certificate.
2. **Talk with your McKesson representative** to get more information about using the CSOS application through McKesson Connect.

At any time, you can e-mail us at [smo.ordering@mckesson.com](mailto:smo.ordering@mckesson.com) if you have questions about McKesson’s CSOS application or call the McKesson Connect hotline at **800.793.9875** (Monday–Friday, 7 a.m.–7 p.m. EST) to speak with a CSOS specialist.

Reduce errors, increase efficiency, and receive quick order confirmations with McKesson CSOS.